

Target Group Modern Slavery Statement 2025

This statement has been published in line with the Modern Slavery Act 2015 and applies to Target Group LTD and the subsidiaries and employees. In this statement we set out our approach to minimise the risk of the occurrence of modern slavery in the business and in our supply chain.

About Target Group

We're a UK Financial Services company founded in 1979. We provide software solutions, outsourced contact centre operations, business process outsourcing (BPO), managed services and partner with clients to support with business solutions. We employ around 500 colleagues based in the UK.

Our mission? We exist to transform customer experiences. We partner with our clients to improve customer and colleague experience.

Our Approach on Modern Slavery

We'll do everything we can to ensure there is no modern slavery or human trafficking within our organisation and within our suppliers and other third parties that we engage with. We consider the financial services industry in the UK to be a low risk industry when it comes to modern slavery. Our third parties, assessed during the procurement processes are also deemed to be low risk suppliers. We carry out due diligence and a risk-based approach to new and existing suppliers in our supply chain.

We have a governance framework in place to ensure that we identify and address risks as they occur, in line with our policies. We have a Three Lines of Defence approach when it comes to risk and as such are set up correctly to identify, and address risks across the business.

We are committed to eradicating modern slavery, and we continuously assess and monitor our supply chain to identify and mitigate any potential risks. We actively collaborate with our suppliers to promote ethical labour practices, ensuring that they share our commitment to eradicating modern slavery from the supply chain.

Learning

We provide training to all our colleagues on Modern Slavery and signpost to appropriate policies, including Safeguarding, Wellbeing, Anti-Slavery and Whistleblowing (Speak Up) policies to make sure colleagues are fully equipped to raise concerns as needed.



Peter O'Connor

Chief Executive Officer
Target Group
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