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## VALUE ADDED SERVICES OVERVIEW

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### WHY TARGET GROUP

We are a leading provider of software, outsourcing and professional services. We operate internationally building on over 36 years specialist expertise to a blue-chip client base.

### HOW WE CAN SUPPORT YOU

Over 50 major financial institutions rely on us to manage their lending and investment portfolio's including:

- Barclays
- Credit Suisse
- LV=
- Yorkshire Building Society
- Shawbrook Bank
- Morgan Stanley

#### **Due diligence**

We offer a comprehensive and robust due diligence service for your business.

#### **Data integrity**

We provide a thorough analysis and forensic audit giving you the confidence that your data is accurate.

#### **Contact centre overflow**

We offer overflow support for your customer servicing and collections activities.

#### **Standby servicing**

Our robust standby servicing solution mitigates your risk and ensures workable strategies to deal with future challenges.

#### **Shortfall debt recovery**

Our shortfall debt recovery programme ensures you can start immediate dialogue with the debtor or begin a recovery plan for legacy shortfall debts.

#### **Compliance services**

We provide a wide array of services to organisations looking to promote compliance standards, educate their workforce and understand potential risk.

#### **Process optimisation**

We deliver a variety of process optimisation services including value chain analysis, process re-engineering, process automation, process mapping and cost reduction programmes.

#### **Transferring legal title**

Legal title can be taken on by Target along with the regulatory responsibility for the loan leaving the beneficial interest with the loan owner or stakeholder.

#### **Data analytics**

Through our data experts we offer a variety of services to provide insight into your portfolio.